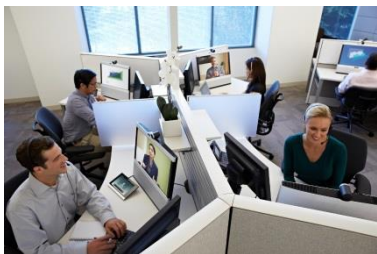


Contact Center as a Service

SUBSCRIBE TO REAL-TIME CUSTOMER CARE.
SIMPLE. AFFORDABLE. FLEXIBLE.



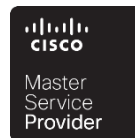
Increase first call resolution with precision routing to the right expert (even remote workers). An engaging customer experience is essential to drive satisfaction, and now comes in predictable monthly subscriptions that scale for high-volume periods.

*Recognized as one of only a few globally with Cisco's highest certification: **Master Cloud & Managed Service Provider.***

The tools you need come in simple TeleSpaceSM cloud subscriptions and run on the TeleSpace Quad Core NetworkTM. This world-class network gives you worry-free, seamless access to the latest customer care applications and provides increased uptime, having been designed using Cisco[®] architectures and bolstered with fault-tolerant geo-redundancy, dual auto recovery, carrier-neutral access, and state-of-the-art security at each data center. Also unique to TeleSpace and for added security, each customer gets a separate hosted environment inside our cloud network.

Easily include CRM integration, email, web chat, outbound dialer, speech recognition, workforce optimization & analytics.

- Operate with monthly subscriptions, most any size
- Expand contact channels with email & web chat
- Add self-service speech recognition
- Drive effectiveness with analytics
- Burst agent volumes (seasonal/unplanned events)



4209 S. Industrial Drive
Suite 325
Austin, TX 78744

(512) 814-1700 or (888) 988-0887
sales@telespace.com

